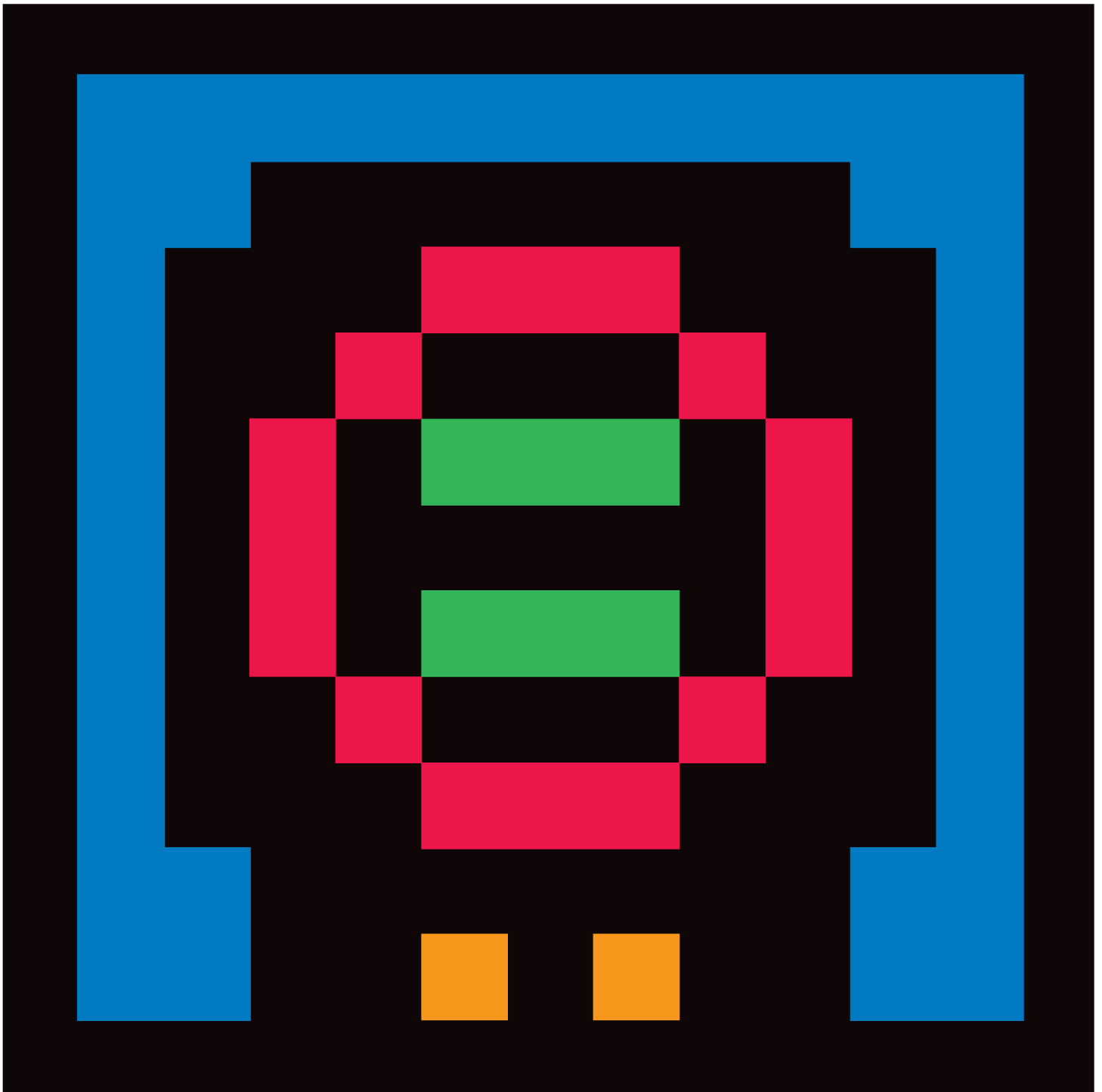




COMPUTER TELEPHONY INTEGRATORS

CORPORATE CAPABILITIES



CTI SYSTEMS

The convergence of voice & data has taken the world by storm. We know because we helped pioneer this telecommunications marvel called Computer Telephony Integration (CTI).

As a full-service systems integrator and Microsoft Solutions Provider, we're still forging new solutions for important business applications.

To a large extent, linking telephone systems with open databases over high-speed, corporate enterprises has already changed the way people work.

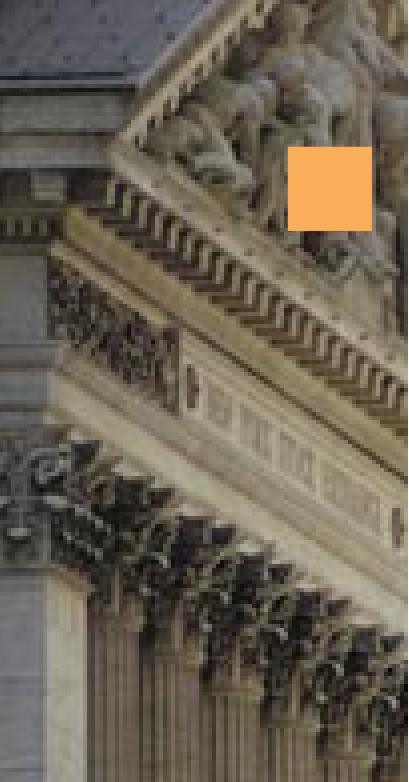


It's changed the way companies interact with customers. It's changed the way co-workers reach out to each other. And the way remote, traveling and home-based employees share with the office.

CTI has become essential.

The market now demands it. Competition requires it. Seeing that compelling need unfold and now explode, we've grown adept at planning, designing, integrating and maintaining voice/data/video systems for Fortune 500 firms. We also develop customized software, and value partner and alliance relationships with select manufacturers, vendors and other developers.

```
nkAPITemplate.  
nkAPITemplate.  
' Hold  
nkAPITemplate.  
nkAPITemplate.  
nkAPITemplate.  
oneCmd = "Hold  
Error Resume  
nkAPITemplate.  
nkAPITemplate.  
' Transfer  
alString = Tan
```



APPLICATION DEVELOPMENT

At TTSI, we have a proud tradition of award-winning application development.

Foremost among our successes is a programmable, LCD, keyboard technology with colorful key emulations that will change with your applications. Designed to drive web-aware, object-linked keyboards and key pads, our technology eliminates awkward, mouse-driven multi-tasking, by assigning direct keyboard function to many repetitive tasks. Direct benefits are improved speed, efficiency, productivity, operator comfort, and a reduction in eye strain and operator fatigue.



```
' Listen  
nkAPITemplate.  
nkAPITemplate.  
nkAPITemplate.  
oneCmd = "List  
Error Resume  
nkAPITemplate.  
nkAPITemplate.  
' Record  
nkAPITemplate.  
nkAPITemplate.  
nkAPITemplate.  
oneCmd = "Reco  
Error Resume  
nkAPITemplate.
```









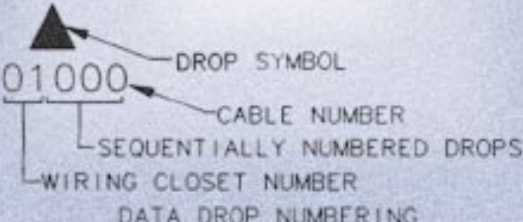


Our flexible API enables developers and MIS staffers to implement new applications quickly and easily across the enterprise.

We've received "Best of Show" honors for financial applications developed in partnership with Wall Street's leading trading and banking institutions. With a premium on timely and accurate information that has to be shared quickly between global markets, CTI-enabled trading "stations" have already proven themselves the systems solution for the next century.

At TTSI, our innovative applications have also enabled a number of busy Call Centers to enhance overall speed, efficiency and performance. Whether in retail, help desk or customer service, our CTI solutions are reshaping Call Center technology forever.

LEGEND

	EITHER ONE (1), FOUR (4), OR SIX (6) CATEGORY-5 CABLES ROUTED VIA THE CEILING CAVITIES AND CABLE TRAYS, HOLLOW WALLS, OR MODULAR FURNITURE RACEWAYS.
	SAME AS ABOVE ONLY ROUTED VIA THE FLOOR BELOW
	12-STRAND FIBER OPTIC GRID CABLE AND MULTI-PAIR TELCO GRID CABLE ROUTED IN THE CEILING CAVITIES AND CABLE TRAYS.
	CABLE TRAY SYSTEM
WC01	WIRING CLOSET DESIGNATION
	WIRING CLOSET LOCATION
 01000	SURFACE MOUNT COMMUNICATIONS OUTLET WITH TWO (2) RJ45 JACKS FOR DATA AND TWO (2) RJ45 JACKS FOR VOICE.
 01000	SURFACE MOUNT COMMUNICATIONS OUTLET WITH FOUR (4) RJ45 JACKS FOR DATA AND TWO (2) RJ45 JACKS FOR VOICE.
	LOCATION OF CORE DRILL OR SERIES OF CORE DRILLS.
	



STRUCTURED CABLING

TTSI is one of America's premiere structured cabling solution providers. We're dedicated to delivering reliable voice, data and video directly to the desktop. So our clients are free to pursue aggressive technology goals, unfazed by expansion, moves, adds or changes.

With decades of first-hand experience, we understand that a reliable physical layer will eliminate expensive network management

problems. Our Central Management Services allow users to handle emerging requirements and reconfigurations remotely — with unprecedented ease and efficiency.

From planning to project management, we also provide: cost-effective connectivity, scalability of cabling systems; technicians certified in all aspects of voice & data cabling; remote tests; diagnostics and troubleshooting; and complex, high-bandwidth, LAN/WAN configurations.



BUSINESS SERVICES

Gain the confidence to pursue aggressive technology goals with TTSI's Dedicated Technician Program. Our skilled technicians and help desk support are positioned around-the-clock to deliver ongoing installation and maintenance services exclusively to key accounts.



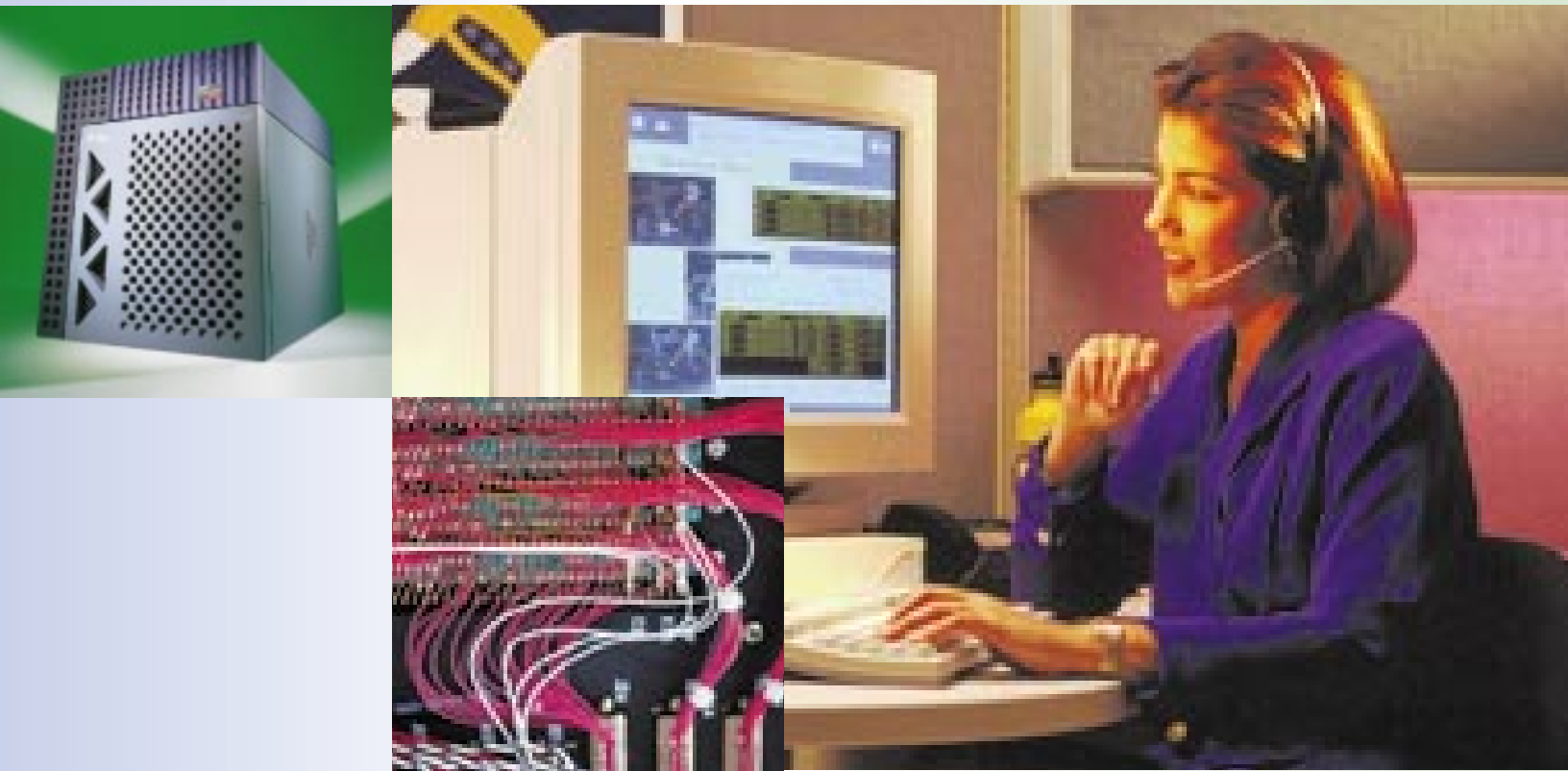
When you outsource specific day-to-day tasks to TTSI, we dedicate the manpower to provide long-term, on-site, support. It's like an in-house staff, only worlds better. Our services are sweeping in scope. A brief overview of your support options includes: repairs; moves, adds and changes; voice & data cables; voice analysis, and much, much more.

We proudly employ over 85 highly-certified, full-time technicians. Experience is our greatest asset. Our techs are certified in all aspects of voice & data cabling; up to Category 5 Plus, including single and multi-mode fiber optics. We educate and train them to be the best.

COMMERCIAL SYSTEMS

Building superior systems for complex voice/data/video applications requires the right combination of resources. That's why we've partnered selectively with several leading product manufacturers. These affiliations and alliances provide us with the depth and scope of resources required to implement solutions that are both efficient and affordable.

Among the leading product manufacturers that we currently engage are: Sun Microsystems, Toshiba, Inter-Tel, Microsoft, Interactive Intelligence, 3Com, Lannet, Marathon Technologies, and Object Design. For cabling systems, we also work very closely with Leviton, Mohawk CDT, Lucent, Ortronics, and Berk-Tek.



Complimenting our current field of affiliates is TTSI's own proprietary software and hardware, figuring heavily into our ability to craft customized solutions for CTI specific requirements.



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